



SAMPLE MEMBER SURVEY

Your input will help set priorities for members across Local 6001. Share only what you are comfortable sharing; please avoid naming other members or including private or medical details.

1. Work group

- ☐ Airport ☐ Reservations

2. Location

Station/location: _____

- ☐ Prefer not to say

3. What affects you most? Select up to five.

- ☐ Staffing/workload ☐ Solo agent boarding
☐ Breaks/lunches ☐ Walk time
☐ Scheduling/OT/MANDO ☐ Discipline
☐ Attendance ☐ On-the-job injuries
☐ ADA accommodations ☐ Harassment/retaliation
☐ Pay errors ☐ Safety/working conditions
☐ Outsourcing/job security ☐ AI/metrics
☐ VTO/staffing ☐ Training
☐ Other:

4. Which ONE issue should the Union address first, and why?

5. In the past year, have you experienced or witnessed a concern the Union should address?

- ☐ Yes, reported ☐ Yes, not reported
☐ No ☐ Prefer not to say

6. If you raised an issue, was the next step explained?

- ☐ Yes ☐ Somewhat ☐ No ☐ N/A

7. What would make participation easier? Select all.

- ☐ Contract education ☐ Grievance updates
☐ Virtual/varied meetings ☐ More stewards
☐ Fair selection criteria ☐ Organizing training
☐ Confidential reporting ☐ Smaller-station opportunities
☐ Other:

8. How should the Union update you? Select all.

- ☐ Email ☐ Text
☐ Website ☐ Virtual Q&A
☐ In person ☐ Social media
☐ Other:

9. Top priority for the next contract?

10. What could the Union do in its first 90 days to earn your trust?

11. Would you help with an issue team, education, survey follow-up, or steward training?

- ☐ Yes ☐ Maybe ☐ No

12. Optional: may we contact you?

Name: _____

Contact: _____

Issue/opportunity: _____

Your contact information is optional. Individual responses will be kept confidential; results will be shared as combined themes.